



# Forge New Possibilities for Success

REAL SOLUTIONS FOR MANUFACTURERS



# Who Is OMEP?

The Oregon Manufacturing Extension Partnership (OMEP) is a Private-Public nonprofit Management Consulting firm funded by federal, state and client funds established in 1996 to provide services that help small and medium manufacturers to improve competitiveness in the global market.



Federally funded under the Department of Commerce, OMEP is part of a national network of Manufacturing Extension Partnerships in every state of the U.S. As part of the National Institute of Standards and Technology (NIST), MEP provides technical support to manufactures in Manufacturing Operations, Business Financials and Strategy, and Workforce Solutions.

# Mission

**OMEPA works side by side with  
Oregon manufacturers to help build  
successful businesses**



**SIDE BY SIDE**



**SUCCESSFUL  
BUSINESSES**

OMEP's services are rooted in continuous improvement, executed with care, and designed to nurture prosperous manufacturing businesses. Your success is our legacy.

**MANUFACTURING OPERATIONS**

**LEAN MANUFACTURING & CONTINUOUS IMPROVEMENT**

- Process Flow Design
- Quality Systems
- Inventory Management Systems
- Supply Chain Management & Logistics
- Energy Management

**MANUFACTURING ENGINEERING**

- Plant & Facility Layout
- Equipment Selection & Design
- Preventive & Predictive Maintenance
- Tooling & Fixture Design

**TECHNOLOGY SOLUTIONS**

- ERP Selection & Implementation
- Robotics & Automation
- Smart Factory & IoT Device Integration
- Data Visualization & Intelligence Systems
- Augmented & Virtual Reality
- Cyber Security & IT Support

**BUSINESS FINANCIALS AND STRATEGY**

**FINANCIAL UNDERSTANDING**

- Financials For Decision Making
- Product Costing & Margin Analysis
- Budgeting & Cash Flow Modeling
- Pricing Strategy
- Product Management

**GROWTH SERVICES**

- Sales Process Development & Training
- Marketing Strategy & Implementation
- Lead Generation
- Market Research
- New Product Development

**STRATEGY**

- Strategic Planning
- Strategy Deployment
- Business Planning
- Ownership Transition Planning

**WORKFORCE SOLUTIONS**

**ORGANIZATIONAL STRUCTURE & ALIGNMENT**

- Organizational Design
- Employee Succession Planning
- Change Management

**LEADERSHIP & EMPLOYEE DEVELOPMENT**

- Team & Communication Dynamics
- Leadership Training
- Management Systems
- Conflict Resolution

**RECRUITING, ON-BOARDING & TRAINING**

- Structured On-the-Job Training Programs
- Competency Based Pay Systems
- Recruitment & On-Boarding Assistance

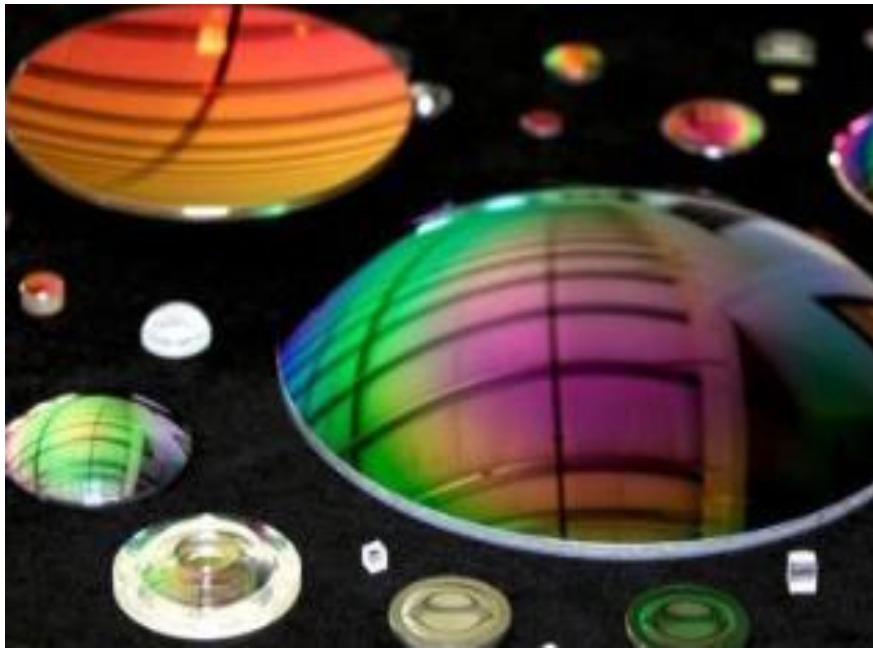
# Measuring OMEP/MEP Success

- As an MEP center, OMEP is measured by the real-life results we bring to our clients. An independent third-party contractor, hired by NIST, surveys our clients six months after the end of an engagement to determine the impact on: new and retained jobs, increased and retained sales, cost savings and new business investments.

# OMEF MPP Projects



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# OMEPP MPP Type of Work

| Table 1  |  | Months after receipt of funding                    |     |     |      |       |       |       |       |       |       |       |       |
|--|--|--|-----|-----|------|-------|-------|-------|-------|-------|-------|-------|-------|
|  |  | 0-3  | 3-6 | 6-9 | 9-12 | 12-15 | 15-18 | 18-21 | 21-24 | 24-27 | 27-30 | 30-33 | 33-36 |
| ↓ ↓ ↓ Work Breakdown/Months after receipt of funding → → → |  | MITech-RevMedx Menter Protégé Program: Gantt Chart |     |     |      |       |       |       |       |       |       |       |       |
| MITech-RevMedx Technology Transfer                         |  |  |     |     |      |       |       |       |       |       |       |       |       |
| 1  | <b>ERP and Quality Data System</b>   |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Documented ERP and quality data requirements                               |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Documented review of ERP market offering that meet requirements            |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Documented recommendation of top three ERP systems                         |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Documented ERP and quality data system implementation plan                 |  |     |     |      |       |       |       |       |       |       |       |       |
| 2  | <b>Warehouse</b>   |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Phase 1 (near-term)  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Design and document initial facility layout improvement                    |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Documented Phase 1 implementation plan                                     |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Phase 2 (strategic)  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Design and document facility layout to support lean material flow          |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop and document equipment to be purchased                             |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Documented Phase 2 implementation plan                                     |  |     |     |      |       |       |       |       |       |       |       |       |
| 3  | <b>Supply Chain</b>  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop and document a plan to improve RevMedx procurement processes       |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop and document a Vendor Managed Inventory plan                       |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop and document a supplier audit and supplier review program          |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Research, identify, and document performance improvement plans             |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Research, identify, and document supply alternatives                       |  |     |     |      |       |       |       |       |       |       |       |       |
| 4  | <b>Automation</b>  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Phase 1 (automation development)   |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop equipment requirements   |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Automation partner develops and documents equipment design                 |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop IQ, OQ and PQ plans  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop timeline and budget  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Phase 2 (capacity improvement)   |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop equipment requirements   |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Automation partner refreshes equipment designs for replication             |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop IQ, OQ and PQ plans  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop timeline and budget  |  |     |     |      |       |       |       |       |       |       |       |       |
| 5  | <b>Training Program</b>  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop or source curriculums  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Conduct classes  |  |     |     |      |       |       |       |       |       |       |       |       |
| 6  | <b>Preventive Maintenance</b>  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop equipment tracking, spares and preventive maintenance requirements |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop list of potential tracking solutions                               |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Create short list of potential solutions                                   |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop timeline and budget  |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop qualification requirements   |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Train employees  |  |     |     |      |       |       |       |       |       |       |       |       |
| 7  | <b>Software Validation</b>   |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop life cycle plan for software development phases                    |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Identify requirements for intended use of software                         |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop risk analysis and management protocols                             |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Develop change control and configuration management protocols              |  |     |     |      |       |       |       |       |       |       |       |       |
|  | Train employees  |  |     |     |      |       |       |       |       |       |       |       |       |



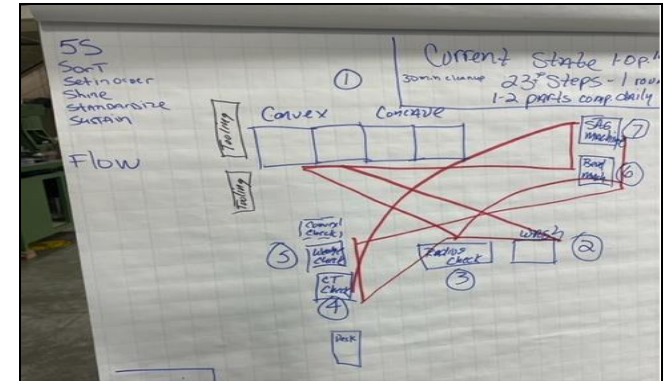
**Protégé:** Hardin Optical Company

**Mentor:** MilTech (Montana State University)

Hardin Optical Company is a manufacturer of precision optics. We are a key sub-contractor for several DoD programs of record where we have been a reliable and consistent supplier of high-quality optical lenses. This vignette highlights a Continuous Improvement initiative to streamline operations and improve efficiency on the Precision Optics line.

**Description / Return on Investment:**

- Precision Optics (PO) creates high-precision, small quantity orders. One of the most time-consuming portions of PO is the process of continuous polishing and grinding.
- The team mapped out the 7-step process, producing a spaghetti diagram to visualize:
  - Wasted motion
  - Poor process layout
  - Non-sequential workflow
- Leveraging lessons from previous flow improvement projects, and incorporating a facility expansion, the team developed a new area layout and adopted a revised workflow.
- Layout changes in Precision Optics resulted in:
  - **Reduced motion waste by 65%** with a more efficient layout.
  - **Increased throughput capacity 50%** with simplified part processing (flow).
  - **Reduced footprint 25%**, enabling a critical expansion to the High Speed line.
    - Accommodates \$1.3M capital purchase.
    - Increases production on highly-sensitive parts.
  - Improved lighting and climate controls **reduce variation errors.**



↑ Before



↓ After

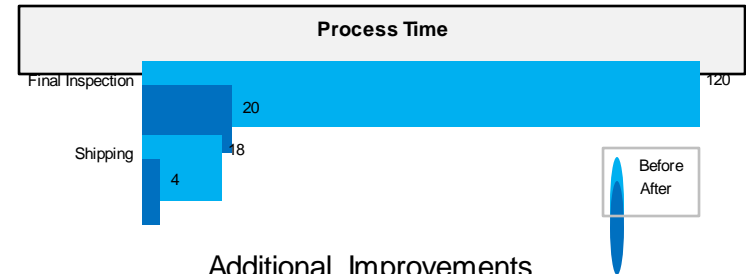
**Protégé:** Hardin Optical Company

**Mentor:** MilTech (Montana State University)

Hardin Optical Company is a manufacturer of precision optics. We are a key sub-contractor for several DoD programs of record where we have been a reliable and consistent supplier of high-quality optical lenses. This vignette highlights a kaizen event focused on improving the shipping/receiving functions of the warehouse, with additional benefit to inventory management.

**Description / Return on Investment:**

- Shipping struggled with cycle time for retrieval of parts and packaging. It took more than 30 minutes to locate parts and packaging. Mismatched boxes were in a far corner, and we struggled deciding which box to use. Low use inventory was in the same location as high use inventory. A new layout focusing on inventory, packaging and flow was developed.
- The team established goals to increase shipping and inventory throughput while improving space utilization for finished and raw materials.
- In process, we looked to:
  - Locate high use inventory closest to the packaging area.
  - Sort, set in order inventory and eliminate obsolete inventory.
  - Locate parts in 30 seconds or less.
  - Improve flow from part retrieval to packaging and shipping.
- Notable results included:
  - Order packaging time **reduced 75%**.
  - **83% reduction** in time to locate inventory.
  - Overall **labor savings of 30%**, reducing FTE by 1.
  - Space utilization **improvement of 25%**, enabled relocation of in-process parts, saving 5 hrs/wk.



**Additional Improvements**

| Area             | Topic                       |
|------------------|-----------------------------|
| Final Inspection | Visual Inventory Management |
| Raw Material     | Locating Inventory          |
| Receiving        | Visual Inventory Management |
| Shipping         | Locating Inventory          |
| Shipping         | Package and Ship an Order   |
| Shipping         | Packaging Cost Reduction    |

|  |                          |                         |
|--|--------------------------|-------------------------|
| Package and Ship an Order<br>Topic – Improved Task | Shipping<br>Area         | 75%<br>% Time Reduction |
| Restocking<br>Topic – Improved Task                | Final Inspection<br>Area | 83%<br>% Time Reduction |
| Walking Distance<br>Topic – Improved Task          | Shipping<br>Area         | 75%<br>% Time Reduction |

**Protégé:** Hardin Optical Company

Hardin Optical Company is a manufacturer of precision optics. We are a key sub-contractor for several DoD programs of record where we have been a reliable and consistent supplier of high-quality optical lenses. This vignette highlights a Continuous Improvement (CI) initiative to streamline operations and improve efficiency on the Faceplate line.

**Mentor:** MilTech (Montana State University)

**Description / Return on Investment:**

- The Faceplate line produces critical optical components for Night Vision Goggles. High volume necessitates standardized processes and tools to detect problems early before many parts are affected.
- The CI team identified visual management tools as an improvement opportunity for the Lapping process.
- To make visual tools visible and useful, the team first conducted a 5S project to organize the work center.
- The 5S project uncovered opportunities to improve flow and layout, thus reducing motion, inventory and waiting wastes.
- The resulting visual management tools, combined with layout changes resulted in:
  - **Improved production efficiency** by providing immediate and continuous status through visual controls - only the necessary parts at workstation.
  - Created a pull system between Lapping and Generating, **reducing motion waste and WIP.**
  - Visual mgt tools **improved output consistency**, resulting lower WIP and less labor.
  - **Reduced labor hours by 25%.**
  - Cleanliness improving preventive maintenance and contributing to a safe work environment.
  - Freed up capacity for employee-led **knowledge transfer** of 5S practices in other areas.



Before

After



Before



After



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